

Enroll today to get always-on monitoring, scam alerts, and expert support that helps you stay protected and one step ahead of evolving threats with our Pro+ Cyber plan.

Allstate Scam Protection℠

- **NEW personal scam alerts:** Uses AI to continuously monitor emerging scam trends and match them to each member's unique profile, delivering real-time, personalized alerts so they can stay ahead of threats that matter most to them.
- **NEW enhanced email threat scan:** Improved email threat scanning of members' inboxes to identify active threats the moment they appear.
- **NEW scam safety center:** A go-to, centralized resource hub where members can find clear guidance and up-to-date information to protect themselves against emerging scams.
- **Allstate Security Pro®:** We help keep members one step ahead of bad actors by providing personalized content about heightened security risks that may affect them. Our alerts leverage internal data to identify emerging threats, how you may be affected, and what steps you can take to better protect yourself.
- **Robocall blocking**[1]: Our Robocall blocker can help intercept scam and telemarketing calls and texts to require them to identify themselves before you even pick up.
- **Web protection:** Scans all links before you even click on them, so you never unknowingly open harmful web pages or malicious links from a website, email, or other communication.
- **Mobile scam alerts:** Warns you that the link in a text message, messenger app, notification or calendar invite is dangerous or fraudulent before you open it.
- **Scam takedown:** Fight back against scammers by blocking suspicious URLs.
- **Scam reimbursement:** Up to $50K for losses related to scams, including social engineering and cryptocurrency fraud.[2]

Privacy management

- **NEW digital household assistant:** Manage and protect personal information for yourself and the loved ones who rely on you with secure, organized document storage.
- **NEW local safety alerts:** Get near real-time alerts for public safety events like violence and natural disasters with specific location information based on digital intelligence.
- **Data removal:** This tool discovers and removes your data on broker sites automatically.
- **Ad blocker**[1]**:** Members can set automated blocking for unwanted advertisements, online data trackers, and even safelist websites they trust.
- **Dark web monitoring:** We go beyond simply scanning for members' information online by utilizing bots and human intelligence operatives together to scour closed hacker forums for compromised credentials as well as personal information.
- **Social media account takeover monitoring:** Members can add social media accounts for themselves and family members to be notified of suspicious activity that may indicate hacking or an account takeover.

- **Allstate Digital Footprint®:** Members can track where their personal information is stored online, spot possible vulnerabilities, and take action before they're compromised.
- **Identity health status:** Our unique tool gives members a snapshot of their identity health and risk level. We provide monthly status updates using an enhanced algorithm with deep analytics to spot fraud trends and alert members before damage occurs.
- **Sex offender notifications**: We monitor registries and notify members if an offender is registered nearby in their area.

Cybersecurity

- **Personal device security:** Comprehensive personal device security features to protect your home computers, laptops, and mobile devices from threats like viruses, phishing attacks, and malware. Members who enroll with a family plan can extend that protection to children, elderly parents, and other loved ones.
    - **Malware and anti-virus protection:** We help defend personal devices against threats including viruses, worms, trojans, adware, and other malicious software.
    - **Safe browsing:** Members' browsing is protected by artificial intelligence systems that scan links before they're clicked and help filter out unwanted content.
    - **Phishing protection (Windows, Android, iOS):** Block malicious links from websites, email, or other communications to prevent cybercriminals posing as reputable businesses from stealing login credentials, gathering PII, or installing malware on devices.
    - **Anti-tracker (Windows, MacOS, iOS):** We help prevent trackers from collecting your data to keep it private, allowing members to view and manage their information at each website they visit.
    - **Webcam protection (Windows only):** Our webcam protection is designed to safeguard against malware that could hijack Windows-based webcams.
    - **Safe pay (Windows):** Our safe pay feature is designed to keep online banking and other online transactions private and secure when members access banking sites.
    - **Firewall (Windows only):** Our firewall protection places a barrier between members' devices and network traffic, allowing Windows users to browse more securely.
    - **File shredder (Windows only):** Our advanced device security feature ensures Windows users' files are properly and permanently deleted to prevent bad actors from reconstructing members' data after the fact.
    - **Smart watch protection (Android only):** Extend your mobile security to your smart watch and use this feature to activate sound alerts to find your smartphone. You can also receive alerts on your watch if you're too far away from your phone to ensure you never leave it behind.
    - **Missing and stolen device tools (Android, Windows):** Our tools help you remotely locate, lock, wipe, or send a message directly to your device in case of loss or theft. You can even snap a photo in self-defense and email it to yourself to see anyone who might try to tamper with your device.
- **Network security:** We protect home Wi-Fi networks and the devices that connect to them, blocking cybercriminals who may target home networks to access personal information, use members' internet service without authorization, or even use those networks or devices to commit crimes.
- **Password manager:** Members can safely create and store passwords to seamlessly use them online. Usernames, passwords, and credit card information can be encrypted and stored locally to stay secure while remaining easy to access.
- **Military-grade VPN:** Our Premium Virtual Private Network utilizes thousands of servers in 50+ countries and AES 256-bit encryption reinforced with the RSA algorithm and SHA-256 hash functions to protect members' privacy by anonymizing their online activity to prevent bad actors from intercepting their data, even on unsecured networks.

Credit monitoring

- **Credit monitoring and alerts:** Members can set alerts for transactions like new credit inquiries, accounts placed in collections, newly opened accounts, and bankruptcy filings.
- **Credit assistance:** Should a member's credit monitoring trigger an alert, our in-house team of experts will help freeze files with all major credit bureaus.
- **Credit report and score:** Members can view their credit score from TransUnion, Equifax, and Experian plus view their credit report and receive detailed breakdown of their credit history from all three bureaus.
- **Child credit assistance:** Provides assistance to make sure your child's credit and identity are safe (family plan required).

Financial monitoring

- **Financial transaction monitoring:** Members can set alerts to trigger from sources including bank accounts, credit and debit cards, account thresholds, 401(k)s, and other investment accounts.
- **High-risk transaction monitoring:** Even non-credit-based activity can indicate fraud, so we send alerts for transactions like wire transfers and electronic document signatures matching member information.

Identity restoration

- **Full-service identity restoration:** Our restoration specialist team is highly trained and certified to handle identity fraud cases. We help manage restoration cases, leaving members to live their lives and save them time, money, and stress.
- **Fraud restoration tracker:** Our identity restoration tracker makes it easy for members to see their case status.
- **Unemployment fraud center:** We provide a resource center for members to quickly and easily resolve their unemployment fraud claims to save time and stress. Our dedicated specialists are available to help victims through the process of resolving their case.
- **Identity restoration support:** Members can use our in-portal conveniences like one-on-one personal coaching, identity fraud finder, and an online scheduler and specialist chat to always have support during open restoration cases.

Financial protection

- **Expense reimbursement:** Up to $5M reimbursement for eligible identity theft expenses, including up to $1M stolen funds reimbursement and up to $100K for cyberbullying-related expenses.[3]
- **Lost wallet protection:** Designed to protect members when personal information is lost or stolen by scanning the dark web for signs of exposure and alerting them if their data appears so they can respond quickly and minimize risk.
- **Stolen wallet emergency cash:** In the event that a member's wallet is stolen, we'll reimburse up to $500 for cash lost.[3]
- **Stolen tax refund advance:** Members can receive an advance on a tax refund while a fraudulent tax return is remediated.

Family protection

- **Family digital safety tools powered by Bark[4]:** Our suite of family digital safety tools monitor more than 30 of the most popular apps and social media platforms — including text messaging and email — to help parents set healthy limits around how and when kids use their devices. Tools include web filtering, screentime management, and location tracking.
- **Whole family coverage:** With one of the broadest definitions of family coverage, we protect those who live with you, depend on you financially, and any family member age 65+, regardless of location or financial ties.
- **Elder fraud center:** Safeguard senior family members with our helpful resource hub built specifically for seniors, caretakers, and family members to easily understand and protect against scams and threats. Our Identity Specialists are trained to provide customized care for older family members to identify and resolve scams as well as create a proactive protection plan together.

Member-first support

- **NEW 24/7 human chat:** Members can connect with a customer care specialist instantly through live chat, ideal for those who want real-time help without making a phone call.
- **Best-in-class customer care:** Should fraud or identity theft occur, our in-house experts are available to help members fully restore compromised identities even if the theft or fraud occurred prior to enrollment.
- **U.S.-based customer support:** Our support center is U.S.-based and located in our corporate headquarters, where our customer care team is always available to help answer questions and resolve identity theft or fraud.
- **Support features:** Members can access in-portal conveniences like one-on-one personal coaching, online scheduler and restoration specialist chat.
- **Mobile app:** Our app with biometric authentication makes accessing the member services portal easy anywhere. Available on iOS and Android.
- **Help center:** An interactive help center for members to quickly get answers, clear definitions, easy-to-follow instructions, and proactive guides to help protect themselves.

[1] Some features require additional activation. Robocall Blocker, Ad Blocker and family digital safety features family plan coverage are available through primary subscriber's account. Privacy management features cover up to five email addresses. Cybersecurity features are managed by each adult member up to 10 devices each.

[2] Cyber insurance, which includes data recovery, cyber extortion, cyber crime and cryptocurrency coverage is underwritten by Houston Casualty Company, a Tokio Marine HCC Company. Please refer to the actual policy for all the terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

[3] Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for information purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

[4] Bark is a third-party service subject to their own terms, conditions, and availability.

Products and features are subject to change. Certain features require additional activation and may have additional terms.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.