



Welcome to New York Life Group Benefit Solutions

Welcome to New York Life Group Benefit Solutions (NYL GBS)! You've enrolled in at least one of the three voluntary benefit plans through TheKey LLC: Accident, Critical Illness and/or Hospital Indemnity.

- › **Accident** - Our accident insurance picks up where your traditional health insurance leaves off. It covers injuries like broken or fractured bones, burns, and concussions resulting from any type of mishap.
- › **Critical Illness** - Critical illness insurance provides added financial protection in the event of a significant health issue – such as a heart attack, stroke, or cancer diagnosis.
- › **Hospital Indemnity** - If you're admitted to the hospital or an in-patient rehabilitation facility, this coverage pays you a set amount for each day you're there – so that's money on top of what your traditional health insurance pays.
- › **Need to File a Claim?** - If you or a covered loved one has an illness, injury or hospitalization you can submit a claim by scanning the QR code below.
- › **Health Screening Benefit*** - Regular check-ups and screenings are an essential part of staying on top of your health. The health screening benefit on the critical illness plan pays you and your covered loved ones a flat amount for completing common health screenings.
- **To file a health screening benefit claim**, provide the date and type of screening — claims can be approved and paid within 48 hours. Scan the 'How to File a Claim' QR code, below, to complete the process.

For additional information:

For voluntary benefits-related questions, call: **1-888-842-4462**

TheKey LLC's Benefits Guide



How to File a Claim



Claims Website



GROUP BENEFIT
SOLUTIONS

*Health screening benefit amounts may vary. Please review your enrollment materials and/or certificate of coverage for your health screening benefit amounts. The benefit is only payable once per day even if multiple health screenings are provided in a single day.

Accident Insurance, Critical Illness Insurance, and Hospital Indemnity Insurance are limited benefit policies. Accident insurance pays benefits for accidents only. These products are not health care insurance and do not satisfy the requirement of minimum essential coverage under the Affordable Care Act. New York Life Group Benefit Solutions' Accident Insurance, Critical Illness Insurance, and Hospital Indemnity Insurance are underwritten by New York Life Insurance and Annuity Corporation, a subsidiary of New York Life Insurance Company. Policy provisions and product availability may vary by state.

Product availability may vary by location and plan type and is subject to change. All group insurance policies and benefit plans may contain exclusions, limitations, reduction of benefits, and terms under which the policies may be continued in force or discontinued. For costs and complete details of coverage, see your enrollment materials. Policy forms: Accident-(GBS-AI-1000.00) et al; Critical Illness- (GBS-CI-1000.00) et al; Hospital Indemnity (GBS-HI-1000.00) et al.

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New York Life Insurance Company

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